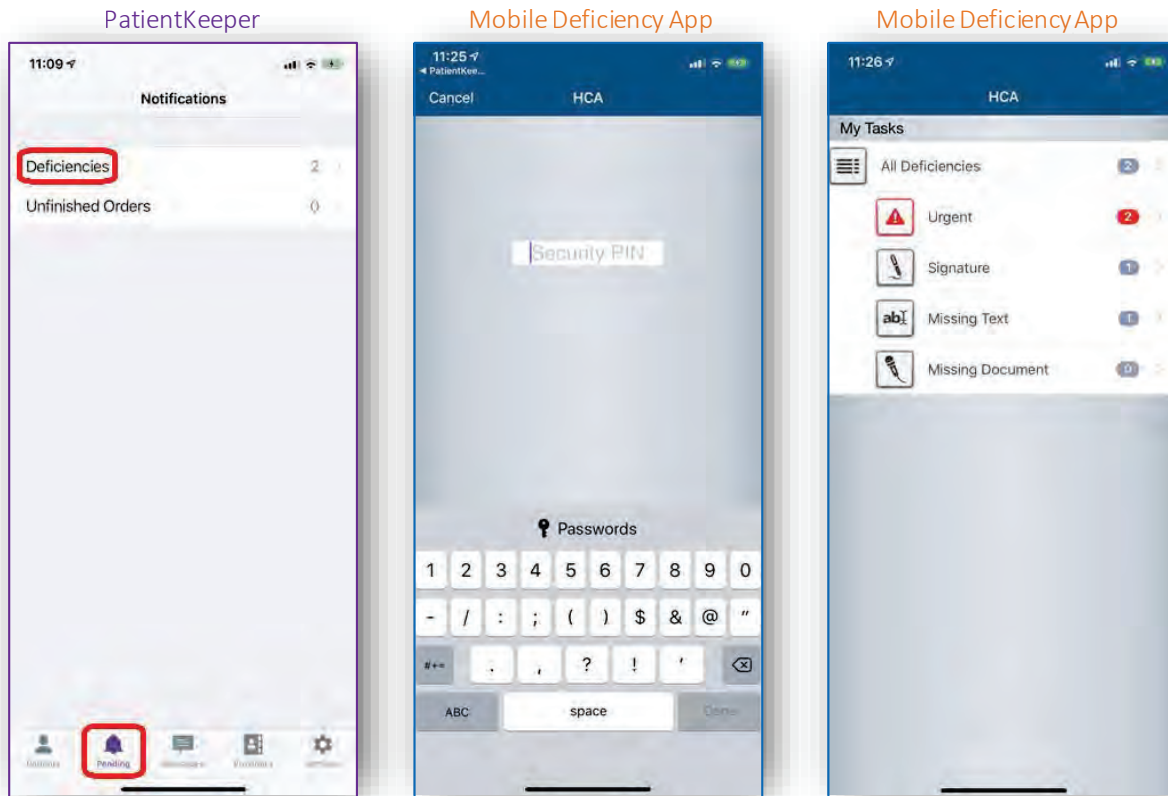## A. Open PatientKeeper & Launch into the deficiencies application

In PatientKeeper, press the Pending alerts icon and then choose the Deficiencies option. This launches the mobile deficiencies app.

If a PIN is setup in PatientKeeper, and it matches the PIN setup in MPF, then the PIN is automatically passed to the mobile deficiency app. Manual PIN entry is not necessary. Wait ~2-5 seconds for the PIN to be passed through.

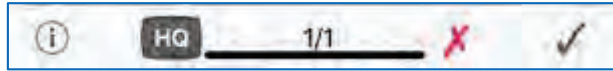PatientKeeper | Mobile Deficiency App | Mobile Deficiency App

NOTE:

At any time you may return to the PatientKeeper application from the OneContent application by clicking the PatientKeeper back button at the top left hand corner of the mobile device.
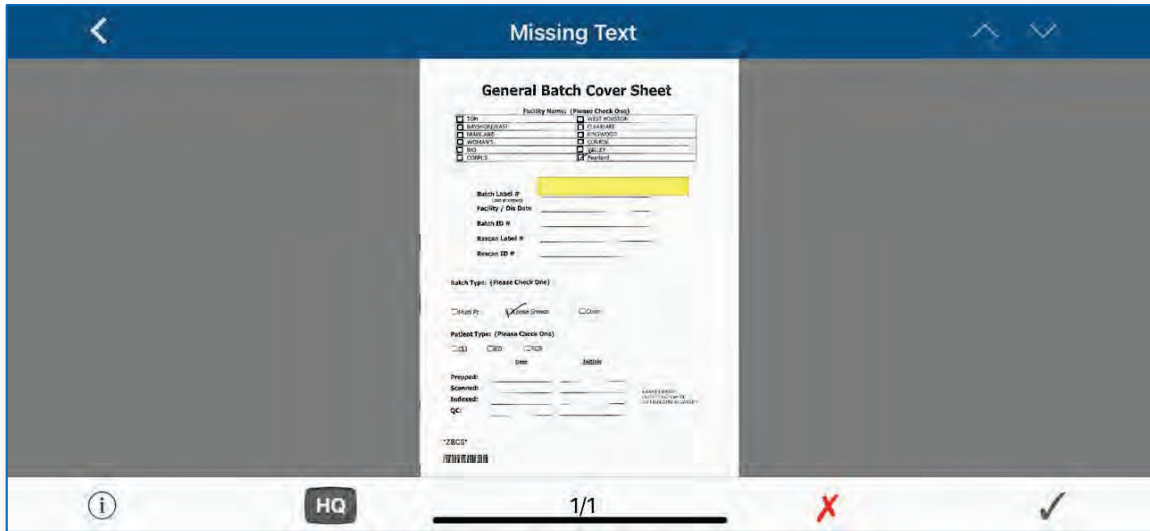
B. Deficiency types in OneContent Deficiency Application

Within the OneContent app there are three deficiency types:

Signature   Deficiencies that require signature only, no editing. Click the green checkbox to sign.

Missing Text   Deficiencies that have one or more missing text fields.
Click in the text box to begin to edit and then click the green checkbox to sign.

Missing   Deficiencies with a document missing such as a dictation number.
Documents   Enter the dictation number and then click the green checkbox to sign.

Note: Physician Queries are not included in the OneContent mobile application